RETURN INSTRUCTIONS

- Please check your order upon receipt for accuracy.
- No returns or refunds after 30 days of receipt of merchandise.
- If just a return, please fill out the items being returned section. If exchange, please fill out both sections.
- For questions or concerns please contact SADD STORE Customer Service at (888) 608-6988 and have your order number ready.
- A UPS call tag will be issued for defective product or SADD STORE error. All other returns are the responsibility of the customer.

FOR RETURNS & EXCHANGES

1. Please include a copy of the packing slip in the return or exchange.
2. Send completed bottom portion of this return & exchange form.
3. Ship goods back to the SADD STORE | API. Please send to the following address via a traceable shipping method; FedEx, UPS, etc.
   API
   Attn: SADD STORE Return or Exchange
   10001 Aerospace Rd, Suite 104, Lanham, MD 20706

**Reason Codes:**

1. Damaged
2. Defective
3. Wrong Size
4. Wrong Color
5. Wrong Item
6. Changed my mind
7. Other (please specify)

**Items Being Returned:**

<table>
<thead>
<tr>
<th>Reason Code</th>
<th>Item #</th>
<th>Color</th>
<th>Size</th>
<th>Qty.</th>
<th>Description</th>
<th>Price</th>
<th>Total</th>
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**Exchanges:**

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*Please be sure to include this form, your packing slip and the goods to be returned or exchanged. If all 3 are not included, we CANNOT complete the return or exchange. Thank You!*

This order was pulled by [Signature]  This order was packed by [Signature]